

Blowing minds with exploding dish names/images: The effect of implied explosion on consumer behavior in a restaurant context

Junwei Yu, Olivier Droulers, Sophie Lacoste-Badie

▶ To cite this version:

Junwei Yu, Olivier Droulers, Sophie Lacoste-Badie. Blowing minds with exploding dish names/images: The effect of implied explosion on consumer behavior in a restaurant context. Tourism Management, 2023, 98, 10.1016/j.tourman.2023.104764. hal-04429454

HAL Id: hal-04429454 https://univ-angers.hal.science/hal-04429454v1

Submitted on 6 Feb 2024

HAL is a multi-disciplinary open access archive for the deposit and dissemination of scientific research documents, whether they are published or not. The documents may come from teaching and research institutions in France or abroad, or from public or private research centers.

L'archive ouverte pluridisciplinaire **HAL**, est destinée au dépôt et à la diffusion de documents scientifiques de niveau recherche, publiés ou non, émanant des établissements d'enseignement et de recherche français ou étrangers, des laboratoires publics ou privés.

1 2 3 4	Citation: Yu, J., Droulers, O., & Lacoste-Badie, S. (2023). Blowing minds with exploding dish names/images: The effect of implied explosion on consumer behavior in a restaurant context. <i>Tourism Management</i> , 98, 104764.
5	Blowing minds with exploding dish names/images: the effect of implied explosion on
6	consumer behavior in a restaurant context
7	
8	Junwei YU
9	PhD student
10	Univ. Rennes 1, CNRS NeuroLab CREM (UMR 6211), F-35000 Rennes, France
11	junwei.yu@univ-rennes1.fr
12	
13	Olivier DROULERS
14	Professor of Marketing (PhD; MD)
15	Univ. Rennes 1, CNRS NeuroLab CREM (UMR 6211), F-35000 Rennes, France
16	olivier.droulers@univ-rennes1.fr
17	
18	Sophie LACOSTE-BADIE (contact author)
19	Professor of Marketing (PhD)
20	Univ. Lille, LUMEN (ULR 4999), F-59000 Lille, France
21	sophie.lacoste-badie@univ-lille.fr
22	
23	Author contribution
24	
25 26	Authors contributed equally to the project and the writing of the article
27	Declaration of competing interest
28	
29	None
30 31	

Blowing minds with exploding dish names/images: the effect of implied explosion on consumer behavior in a restaurant context

35 Abstract:

32

33

34

47

48

51

Dish names and dish images can be widely found online, providing consumers with important information. 36 Meanwhile, implied explosion (i.e., the perception of explosion induced by static stimuli) is increasingly 37 utilized by real-world restaurants. The present research thus combines dish names, dish images, and implied 38 explosion to examine the impact of implied explosion on various aspects of consumer behavior within a 39 restaurant context. Three experiments demonstrated that exploding dish names and exploding dish images 40 (i.e., dish names/dish images showing implied explosion) can create a more intense taste perception and a 41 more favorable taste evaluation. Additionally, exploding dish images can enhance perceived dish liking 42 and increase consumers' willingness to pay. The present research suggests that exploding dish names/dish 43 images are subtle but effective communication tools for the tourism industry, helping to deliver a more 44 45 stimulating perception and experience to consumers and to generate higher margins. By exploring the effects of implied explosion, we also introduce the implied motion concept to the tourism management 46

Key words: Implied motion, dish names, dish images, sensory marketing, restaurant, dish perception, dish
 evaluation, willingness to pay

52 Highlights:

literature.

- This research introduces implied motion to the tourism management literature
- This research explores implied explosion as a specific type of implied motion within a restaurant context
- This research examines the effect of exploding dish names/images on consumer behavior
- 56 Exploding dish names/images give consumers a more stimulating perception
- 57 Exploding dish names/images can yield higher margins for restaurants by increasing willingness to pay
- 58 Implied explosion is a new option for restaurants to conduct sensory marketing online
- A data cleaning protocol is developed for online panels
- The significance of conceptual replications is highlighted

61

62

1. Introduction

- 63 Consumers frequently search for different information to form a composite perception for their decision-
- making (Frias et al., 2008). In a restaurant context, consumers increasingly rely on the Internet to search
- for restaurant information and help with their restaurant choices (Filieri et al., 2015; Litvin et al., 2005).
- As a result, consumers often exchange their restaurant reviews with others online, while restaurants create
- official websites and complementary social network homepages in order to reach their target markets
- 68 (Bilgihan et al., 2016). Accordingly, the extant tourism literature examines consumer-generated reviews

extensively in the context of food tourism, restaurants, and the hospitality industry. Recent research, for instance, found that online textual reviews can impact consumers' decision-making, especially when they use mainstream language and display certain emotions (Wang et al., 2019). Taking this a further step, the reviews and ratings consumers assign to a restaurant are shown to be largely subjective, involving a "herding" effect moderated by various constructs such as temporal distance, experience valence, posting devices, reviewers' nationality, and cultural background (Li et al., 2021; Nakayama and Wan, 2018; Vu et al., 2019). With the rise of sensory marketing, emerging studies show that when consumers select and review a restaurant, information searching/sharing behaviors are primarily related to taste and other sensory information (Duarte Alonso et al., 2013; Li et al., 2019; Mehraliyev et al., 2020), probably because dining experiences are essentially multisensory (Cai et al., 2021; Piqueras-Fiszman and Spence, 2014).

While most research in the tourism literature focuses on textual reviews and numerical ratings, a limited stream of research has examined other types of information that are widely available online, frequently used by consumers, and can presumably signal sensory information. Dish names and dish images (largely conditioned by dish plating designed by restaurants) are important information that can be found at diverse online sources and are subsequently used by consumers to guide their restaurant choice. For example, restaurants typically detail their dishes on their website and include a special gallery to showcase their dining area and culinary creations. Dishes are also intentionally designed to encourage consumers to take photos so they can post their restaurant experience on social media and start an online discussion (Spence, 2017). Consumers, on the other hand, often upload dish images along with their reviews through different online channels, and these are subsequently used by other diners to make their restaurant choices (Oliveira and Casais, 2019). Moreover, dish names frequently mentioned by patrons are likely to be reiterated by potential consumers (Brewer and Sebby, 2021; Zhang et al., 2011). Furthermore, a growing number of studies suggest that dish names and dish images may embed restaurant-related sensory information (Zhao et al., 2018; Wansink et al., 2005). Unlike textual reviews and numerical ratings, for instance, dish names and dish images are more directly linked to dishes, giving consumers a more objective basis on which to elaborate the sensory aspects of the restaurant experience by themselves (Krishna, 2011). As a result, dish names and dish images have been shown to effectively communicate sensory aspects of a restaurant experience and to influence subsequent behavior (Michel et al., 2015; Youssef et al., 2015).

As to sensory aspects of food perception and restaurant experience, food research and the restaurant sector have been exploring the role of motion and dynamic information in shaping consumer behavior for many years. For instance, some upscale American restaurants display live fish *swimming around* in aquariums as an environmental cue to signal product quality (Campbell-Smith, 1970). Asian chefs frequently use

extremely fresh ingredients and special cooking methods to make foods *dance/move* on a plate (Mouritsen and Styrbæk, 2018; Spence, 2018), which indicates tastiness for certain Asian consumers. Nonetheless, the application of real motion is limited, as it is challenging and expensive for restaurants to create. Fortunately, a perception of motion can be statically induced. In other words, we have the general ability to extract dynamic states from static stimuli (i.e., implied motion, Açık et al., 2014; Shirai and Imura, 2014) by playing back motion-related memories in our mind (Elder and Krishna, 2012; Freyd, 1983). Compared to real motion, implied motion is easier to create and can be widely applied to different elements, presenting a new opportunity to infuse dynamism and enhance sensory perception. Recent marketing literature found that static images depicting beverages being poured into a glass or splashing in the air can evoke motion perception and consequently receive higher sensory ratings (Gvili et al., 2017), generating stronger purchase intention and more frequent choice (Yu et al., 2022). Taking this further, a growing body of marketing research has begun to explore how implied motion impacts sensory perception by taking specific motion types into account (e.g., implied upward motion, Van Rompay et al., 2014), suggesting that the effect of implied motion is largely determined by its type (Baxter and Ilicic, 2018). In line with emerging research on implied motion and the emphasis on its various types, pioneering restaurants and establishments have begun to explore a specific type of implied motion, namely, explosive motion, in the hope that implied explosion (i.e., the perception of explosion created by static stimuli) will enhance diners' perceptions, generate a more stimulating experience, and create more profit. To this end, restaurants create implied explosion using dish names and dish images. Chefs at the iconic Parisian brasserie, Source Infinie, for instance, bang tartare sauce onto a plat with a spoon, creating an explosive distribution of the condiment. Thus, the brasserie's signature fresh salmon tartare is served with an exploding sauce (Source Infinie, 2021), and its account managers have pinned the dish image on Tripadvisor as its homepage cover. Likewise, Michelin-starred chef, Jean-François Rouquette, tops olive oil ice cream with exploding chocolate chips to create a luxurious and intense experience at his renowned restaurant 'Pur' (iansheppard68, 2019). In addition, several dish (beverage) names, both new and traditional, imply explosion. The classic cocktail depth charge, for instance, is also widely known as a bomb shot. The popular street beverage sold by the chain store, Coco, is called double cracker of passion fruit (literally translated from "Bai Xiang Guo Shuang Xiang Pao") in mainland China. When reading these names, consumers will spontaneously visualize an explosion, either in the glass or in their mouth (Wyer et al., 2008). Thus, chefs have successfully created implied explosion in terms of visuals and texts, producing many exploding dish names and exploding dish images that can add to a restaurant experience. Despite the increasing use of exploding dish names and exploding dish images, their functionality has not been investigated to date. Given the growing popularity of implied explosion in real-world business and the emerging literature on implied motion and its specific types, investigating the effect of exploding dish names and exploding dish images is theoretically necessary and managerially relevant. First, a more scientific investigation can reveal the

104

105

106

107

108

109

110

111

112

113

114

115

116

117

118

119

120

121

122

123

124

125

126

127

128

129

130

131

132

133

134

135

136

137

benefits of implied explosion in a restaurant context. More importantly, exploring implied explosion as a specific type of implied motion can help to establish implied motion as a new research avenue in the tourism management literature and illustrate how consumer behavior is shaped by its specific types.

To fill this gap, the present research combines dish names, dish images, implied motion, and implied explosion in a restaurant context. Adopting an interdisciplinary method, a theoretical framework is proposed to introduce implied explosion and subsequently analyze its potential to communicate dishes' sensory information (i.e., perceived taste intensity, perceived taste liking) and to consequently shape downstream consumer behavior (i.e., perceived dish liking and willingness to pay (WTP)) when applied to dish names or dish images. More specifically, we adopt the following theoretical path: we first review the concept of implied motion and its implications in restaurant-related contexts. Following the conceptualization of implied motion, we move on to implied explosion as a specific case of implied motion and discuss how exploding dish names and exploding dish images can be created. We then analyze the effect of implied explosion on taste perception and its downstream effect on consumer behavior, mainly drawing on conceptual metaphors and the tourism/marketing literature. Through three conceptual replications, we find that exploding dish names and exploding dish images can generate a broad-spectrum positive effect on different aspects of consumer behavior, creating a win-win situation for both consumers and restaurants. The present research therefore suggests that as a specific implied motion type, implied explosion can help to signal rich sensory information, create a more stimulating perception for customers, and generate higher margins via exploding dish names and exploding dish images.

The rest of the paper is organized as follows. We first present an interdisciplinary literature review. Second, three conceptual replications are presented. In other words, the hypothesized effect of implied explosion is empirically investigated through three online experiments using both exploding dish names and exploding dish images. Finally, we present a general discussion that outlines both the theoretical and the managerial contributions. The research limitations and potential avenues for further research are also discussed.

2. Literature review, conceptual framework, and hypotheses

2.1. Dish names and dish images

Dish names offer fundamental information about a restaurant and its offerings. They are displayed on physical menus, restaurant websites, review websites, and social media. Dish names provide rich information (e.g., ingredients, ethnicity/authenticity, sensory experience, geographic features, brand, and taste), highlight the sensory aspects of a dish, and generate food-related mental images (Piqueras-Fiszman and Spence, 2015; Bacon and Krpan, 2018; Jacob et al., 2017). In addition, the visual and physical

presentation of dish names (i.e., font and weight of menu) can also impact restaurant perception and increase service quality expectations (Magnini and Kim, 2016). Consequently, an appropriate dish name can boost purchase intention, encourage dish consumption, and lead to higher sales for restaurants (Gavrieli et al., 2020; Gottschall et al., 2018; Papies, 2013; Wansink et al., 2001). Likewise, dish images are often uploaded online as supplementary information, facilitating consumers' choice of restaurant (Oliveira and Casais, 2019). Since humans have evolved to process visual stimuli rapidly and effortlessly (Zurawicki, 2010), such images should communicate the sensory features of dishes, altering purchasing behavior naturally and efficiently. In line with this reasoning, recent research from various fields suggests that dish images play a vital role in shaping consumers' dish perception and hedonic evaluation (Hoegg and Alba, 2007; Szocs and Lefebvre, 2017; Toet et la., 2019), actual dining experience (Michel et al., 2014), and purchase intention (Brewer and Shebby, 2021). Given that both dish names and dish images signal rich information about a restaurant, they lend themselves to communicating sensory experiences and impacting consumer behavior.

2.2. Implied motion and consumer behavior

Motion is part of almost every aspect of daily life and is critical for humans to function in the world (Oberzaucher and Grammer, 2008). Thus, relevant research suggests that humans are physically and psychologically attuned to detecting, processing, and deciphering information from motion (Bardi et al., 2011; Brasel and Hagtvedt, 2016; Lakoff and Johnson, 2008). While processing static visuals/verbals related to motion, we can mentally extract the corresponding dynamic state by using motion-related memories and recruiting the motor cortex (Cutting, 2002; Freyd, 1983; Kourtzi and Kanwisher, 2000; Moseley and Pulvermüller, 2014). As a result, we have the general ability to "see" motion from static stimuli containing motion-related information (i.e., implied motion, Shirai and Imura, 2014). Thus, in realworld practice, chefs, among others, have acknowledged the potential of implied motion in restaurantrelated contexts. To give just a few examples, American chef, Michael Laiskonis, argues that implied motion can be created by changing the plating composition to make food presentation more appealing (Institute of Culinary Education, 2016), and Paris-based fine-dining restaurant, Boutary, often uses wavelike tableware to present its dishes ("Boutary gallery"). However, the benefits of implied motion reported by chefs are anecdotal. More scientific evidence on the effects of implied motion on consumer behavior comes from the marketing literature. For example, as motion requires processing priority, visuals displaying implied motion are found to attract/engage consumers and communicate persuasive messages (Cian et al., 2014; 2015a). In food-related contexts, emerging research indicates that implied motion can influence consumers' food evaluation. More specifically, while implied motion can communicate tasterelated attributes and accordingly increase both food attractiveness and purchase intention (Gvili et al., 2015; 2017; Li and Liu, 2022; Yu et al., 2022), it can also signal food healthiness (Amar et al., 2020). Thus, both the marketing literature and real-world restaurant practices suggest that implied motion can serve as a powerful tool to shape consumer behavior in food-related contexts.

212

209

210

211

2.3 Implied explosion and consumer behavior

214215

216

217

218

219

220

221

222

223

224

225

226

227

228

229

230

231

232

233

234

235

236

237

238

239

213

Motion takes diverse forms. Some researchers thus approach motion from a physical perspective to reveal persuasive information specific to different forms of motion (Baxter and Ilicic, 2018). To this end, emerging research has begun to investigate implied motion in terms of direction, finding that different implied motion types, such as implied forward motion and implied upward motion, help to communicate abstract meanings such as modernity (Cian et al., 2014), the passing of time/events (Mead et al., 2020), and lightness (Van Rompay et al., 2014). Similarly, the authors of the present research note that motion can also be grouped in terms of energy; certain forms, such as floating, involve little energy release and are thus highly subtle and delicate, while other forms, especially explosion, are more flagrant, characterized by the sudden release of substantial energy (Keller et al., 2014). From a conceptual metaphor view, our cognitive system uses bodily experience to understand abstract information (Lakoff and Johnson, 1999). Thus, a unique message may derive from explosive motion since it offers a unique movement pattern and generates unique experiences. However, it is hard, if not impossible, to create real explosion on a dining table without leaving a mess. An alternative is to create explosion statically through dish names and dish images. Noticeably, explosion is a dynamic event that we frequently experience (Liberman, 2010). Thus, according to the memory-based mechanism of implied motion (Elder and Krishna, 2012; Freyd, 1983), enough explosionrelated memories should be obtained to help us perceive implied explosion from static stimuli. In other words, implied explosion is a specific and unique case of implied motion that can easily be created in a restaurant context. For instance, although implied motion can be created via different visual techniques (for a review, see Cutting, 2002), the most common way is to capture an instantaneous frame of an object in motion (Cian et al., 2014). Thus, implied explosion can be created by spreading sauce with a centrifugal splashing pattern to create an explosion-like impression, producing an exploding dish image as in the case of the Source Infinie (2021). On the other hand, as humans simulate a concept (e.g., explosion) when they read a text about it (for a review, see Barsalou, 2008), exploding dish names can be created by including detonation-related words in a dish name (e.g., explosion, bomb and cracker) (Farace et al., 2020; Wyer et al., 2008).

240241

242

243

Since implied explosion is easy to create and can presumably signal unique information, it has gained increasing popularity among chefs worldwide. For instance, many western restaurants, including the aforementioned Parisian Source Infinie brasserie and Pur restaurant, occasionally design dishes with explosion-

like dish plating to add to their menu. Taking this a further step, some restaurants use implied explosion as a major aspect of their gastronomical creations. French Michelin-starred restaurant, IMA, for example, creates implied explosion by manipulating the distribution of sauces/powders for multiple dishes in a tasting menu. They also select tableware with explosion-like patterns to present their dishes. Accordingly, customers have written of "an explosion of flavors from the first bite!" on review websites when describing IMA's exploding dishes (Vivagastronomia, 2018). Regarding exploding dish names, a traditional cooking method in China that relies on extremely high temperatures to create strong flavor is called "explosive stirfry" (literally translated from "Bao Chao") and the term is a prefix to many dish names in China, regardless of the region or style of cuisine. Similarly, OCF Singapore, a modern European cuisine restaurant, uses the word explosion directly for its refreshing entrée ("Tomato Tartare Explosion") (Rach Ang, 2013). Despite its emerging use in restaurant contexts, the effect of implied explosion on dish perception and evaluation remains unclear, making it theoretically necessary and practically relevant to examine how implied explosion can help restaurants to communicate dining experiences and consequently impact consumer behavior.

2.4. Implied explosion and dish perception

Specific types of motion generate different experiences, giving rise to unique meanings associated with the motion in question (Lakoff and Johnson, 1999; Shapiro, 2019). Notably, these messages produced by various experiences largely shape consumers' product perception and decision-making in different ways (Cian et al., 2015b; Krishna et al., 2017), shedding light on the potential of distinct implied motion types to impact consumer behavior. More specifically, conceptual metaphor theory argues that when individuals regularly experience an activity and an abstract concept simultaneously, the activity and the concept will be linked at a conceptual level (Lakoff and Johnson, 2008; Lacey et al., 2012). Consequently, experiences related to the activity are often used to facilitate inferences about the corresponding abstract concept (Adu-Ampong, 2016; Belhassen, 2020). Following this metaphorical view, it has been shown that in countries where people usually write from left to right, implied forward motion (left →right) is conceptually linked to modernity and the passing of time and consequently produces differentiated evaluation and purchasing behavior (Cian et al., 2014; Mead et al., 2020). Similarly, implied upward motion is related to lightness, since light objects tend to move upward more easily (Van Rompay et al., 2014).

Regarding explosion, it is often experienced in everyday life as an intense type of motion. For example, people may experience explosion when blowing up a balloon, or watching a firework show or a movie. Whenever we encounter explosion, a unique experience is perceived. Consumers are therefore likely to take explosion as a heuristic way of understanding certain properties of a dish (e.g., taste intensity). Taking

this further, whenever we encounter explosion, we experience intense shock waves, intense sound, and even intense heat and luminance (Goel, 2015; Liberman, 2010). In this sense, explosion and sensory intensity can be conceptually linked, since people frequently experience explosion and intense sensorial input synchronously. Given that the perception of explosion can be activated by static stimuli, it is reasonable to expect sensory intensity to also be inferred from exploding dish names and exploding dish images. As the specific meaning of a conceptual link is also shaped by contexts (Kövecses, 2015), in a restaurant context where taste is the main criteria (Agapito et al., 2014), a dish's taste intensity can thus be highlighted by implied explosion. Hence, we hypothesize that:

H1a: Implied explosion will enhance perceived taste intensity

On the other hand, individuals may also use mental imagery to understand explosion-related meanings. When people process the explosion concept, they form a mental image of explosions (Barsalou, 2008; Williams, 1993). While "viewing" the imagined image, individuals extract the most prominent property of the imagined explosion with the help of explosion-related knowledge and situational information, and then utilize the extracted property to understand the abstract concept (i.e., taste intensity) within the context (El Refaie, 2015; Lakoff, 2014). Specifically, given that explosion is characterized by the sudden and rapid release of a large amount of energy (Keller et al., 2014; Goel, 2015), it is likely that consumers will imagine the explosion activity and subsequently discern the rapid release of considerable energy. Through this rapid release of energy, consumers in a restaurant context may infer that abundant taste has been released in the same way as energy is released in an explosion, potentially increasing perceived taste intensity. We

H1b: The effect of implied explosion on perceived taste intensity will be mediated by the perceived energy released

2.5. Dish perception and dish evaluation

therefore hypothesize that:

It is well-established that consumers' evaluative behavior usually starts from the perception of desirable product attributes (O'keefe, 2015). The tourism literature suggests that a primary motivation for dining out in restaurants is the search for a hedonic experience, especially that of taste (Kim et al., 2020; Jun et al., 2014). As a result, when selecting a restaurant, consumers are likely to view taste intensity as a desirable attribute, at least to a certain extent, since intense taste in general gives consumers greater hedonic stimulation and sensory pleasure (Yeomans et al., 2007). The positive relationship between taste intensity and taste liking is also found in experiments conducted in well-controlled laboratories. For example, when

a simple glucose/citric acid solution is tasted, a positive relationship between taste intensity and pleasantness is observed (Moskowitz et al., 1975). Similarly, when a taste is complex and desirable, reported liking is positively related to taste intensity (Nguyen and Wismer, 2019; Schwieterman et al., 2014). Since gustatory experience often constitutes the most important aspect of a restaurant experience, the positive relationship between perceived taste intensity and perceived taste liking is liable to be generalized to a more complex restaurant setting. We thus hypothesize that:

H2: Perceived taste intensity will increase perceived taste liking

Once a critical product attribute has been appraised, consumers typically utilize it to evaluate the overall product (Brown and Dacin, 1997; Haase et al., 2020; Park et al., 2022). Consequently, apart from taste evaluation, dish evaluation is also an important aspect of consumers' reaction to a dish. Many professional gastronomy guides, such as the well-known French Michelin guide and China's emerging Black Pearl restaurant guide, take a dish's taste as a primary scoring criterion (Black Pearl restaurant guide; Michelin guide). Similarly, the significance of taste in forming consumers' dish evaluations has also been noted in the relevant literature. For instance, taste is found to be the dominant factor contributing to dining experience and overall dish evaluation for both average consumers and dining connoisseurs, although dining experience is grounded in a multisensory manner (Mehraliyev et al., 2020; Liu and Tse., 2018; Trubek 2008). Given the influence of taste in creating dish evaluation, a dish delivering a more desirable taste will also receive a more favorable evaluation. Therefore, we hypothesize that:

H3: Perceived taste liking will increase perceived dish liking

2.6. Dish evaluation and willingness to pay

In addition to consumers' perceptual and evaluative response, the way implied explosion influences consumers' behavioral intention, especially WTP, is of particular theoretical and managerial interest. WTP refers to the maximum price a buyer is willing to pay (Barber et al., 2012) and is a major factor in determining a restaurant's profitability, future growth, and overall performance (Sukhu et al., 2017). The hierarchy of effects model argues that consumers' purchase behavior is an outcome of product evaluation and related attitude (O'Shaugnessy and O'Shaughnessy, 2003). More specifically, consumers tend to pay more money for more positively evaluated products as the latter are likely to provide more values desired by consumers (Smith and Colgate, 2007). Accordingly, the role of product evaluation in shaping consumers' WTP has been repeatedly demonstrated in tourism-related settings (Ivanov and Webster, 2021) and in the marketing literature (Homburg et al., 2005). Recent experiments have further confirmed the effect of dish

evaluation on consumers' WTP in different restaurant settings, finding that dish evaluation has a stronger impact when consumers visit a fine-dining restaurant (Parsa et al., 2017). Thus, in a restaurant context, how much a consumer is ready to pay for a dish is largely determined by how much he/she likes the dish. Thus, we hypothesize that:

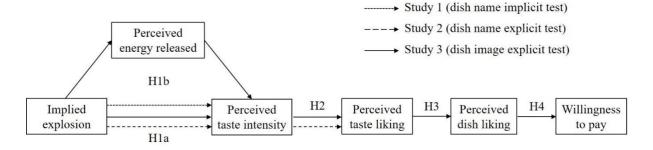
H4: Perceived dish liking will generate higher willingness to pay

3. Experiment overview

In Study 1, the authors implicitly examine the explosion-intensity link through a name-description matching task (H1a). In Study 2, the authors replicate Study 1 using another set of dish names and examine the effect of implied explosion on taste liking via an explicit test (H1a and H2). Study 3 further generalizes the findings of previous experiments using exploding dish images, examining the underlying process of the effect of implied explosion on taste intensity in greater detail (H1b). It also examines the downstream effect on consumer behavior (H2, H3, and H4) through an explicit test. The three experiments thus constitute conceptual replications by using different measurements (implicit vs. explicit), samples (British vs. American), and stimuli (dessert name vs. fish soup name vs. dish image), thus broadening the generalizability of the findings. Fig. 1. offers a theoretical summary and overview of the hypotheses investigated in the three studies.

Insert here Fig. 1.

Fig. 1.Conceptual framework and hypotheses



4. Study 1 - Dish names with implied explosion (implicit test)

Study 1 first investigates the hypothesized conceptual link between implied explosion and perceived taste intensity using a highly ecologically valid dish name stimuli and an implicit measurement.

4.1. Participants

One hundred and forty-one UK citizens were recruited from Prolific. Prolific is a crowd-sourcing platform similar to Amazon Mechanical Turk (AMT). However, it offers more convenient access to a large pool of native UK participants compared to AMT and can generate better data quality (Eyal et al., 2022). Consequently, it has been increasingly used in marketing and tourism research (Chen et al., 2021; Grewal et al., 2021). To recruit UK citizens, participants were pre-screened in terms of nationality (i.e., British) and current country of residence (i.e., UK). Gender is automatically matched by Prolific. There have been increasing calls for data cleaning when participants are recruited from online panels (Chmielewski and Kucher, 2020; Ford, 2017), with multiple-step cleaning advocated for better control of noise in particular (Babin et al., 2016). We thus designed a multiple-step data cleaning protocol for the study, which is also applicable to other studies using online panel data and Qualtrics (Appendix A). As a result, 60 participants were excluded from the analysis, primarily due to a failed attention check, resulting in 81 valid responses (for the exclusion list, see Appendix B). The final valid sample consisted of 81 adults (50% women), ranging in age from 18 to 71 years (Mage = 34.79, SD = 12.89).

4.2. Apparatus, materials, and pretests

Two different descriptions of a dessert and two corresponding dessert names were adapted from Youssef et al. (2015). With regards to the dessert description, two brief sentences were added at the end of the original description to prime intense vs. delicate taste perception, yielding two dessert descriptions ("This dessert includes smoked cox apple crème, cobb nuts, home-made curd, apple caviar & beetroot reduction. It provides you with *a very intense taste* (intense description)/*a very delicate taste* (delicate description)"). Likewise, the original name "Taste of nature" was considered as a control name, while "*Exploding* taste of nature" was used for the exploding name (see Fig. 2). The original description and name were created for a dessert by professional chefs and were written in British English. Consequently, we believe that the intense/delicate descriptions as well as the exploding/control names provide high ecological validity for UK participants.

Two pretests were conducted to assess the effectiveness of the dessert description/dessert name manipulation. The first pretest (n = 36) showed that the intense description indeed created a more intense taste perception compared to the delicate description (p = .000). The second pretest (n = 40) showed that

the exploding name effectively resulted in a higher perceived amount of explosion compared to the control name (p = .004) (for detailed measures, see Appendix D). Overall, the manipulations' effectiveness is confirmed.

414415

412

413

4.3. Experiment design and procedure

417 418

419

420

421

422

423

424

425

426

427

428

416

Study 1 adopted a between-subjects design (intense description condition vs. delicate description condition). The experiment was administered online via Qualtrics. An implicit description-name matching task was adapted from Romero and Biswas (2016). The implicit matching task is resistant to demand characteristics (Greenwald et al., 2009), thereby reducing potential subject-related bias. Participants were randomly assigned to either the intense description condition or the delicate description condition, which was presented with both the control name and the exploding name. The order of the two dish names was automatically randomized to control the order effect. In both conditions, participants were instructed to read a description of a dessert dish and to select a dish name that best fit the dessert description (Fig. 2.). At the end of the experiment, they were also asked general control questions, including age, gender, dining frequency, cooking frequency, culinary knowledge, hunger level, general category liking (dessert), and relevant work experience (for detailed measures, see Appendix E).

429

Insert here Fig. 2.

431432

433

430

Fig. 2.

Task requested in Study 1

A restaurant has created a new dessert. Its description is presented on the next page. Please read the dish description below carefully and select a name that best fits the description.

Delicate description condition:

"This dessert includes smoked cox apple crème, cobb nuts, home-made curd, apple caviar & beetroot reduction. It provides you with a very delicate taste."

Intense description condition:

"This dessert includes smoked cox apple crème, cobb nuts, home-made curd, apple caviar & beetroot reduction. It provides you with a very intense taste."

Now please select a dish name that best fits the description:

- Exploding taste of nature
 - o Taste of nature

General control variables

436

437

- 4.4.1. Sample comparability
- 438 The mean and standard deviations of individual variables (age, gender, dining frequency, cooking
- frequency, culinary knowledge, hunger level, general category liking (dessert), and relevant work
- experience) were compared to ensure that the two groups ($n_{intense} = 39$; $n_{delicate} = 42$) were comparable. No
- significant difference was found between the two groups with regard to these variables (p>.05) (for more
- details, see Appendix F).

443

- 4.4.2. Hypothesis tests
- The description-name matching task implicitly examines the effect of implied explosion on perceived taste
- intensity. If explosion is indeed conceptually linked to taste intensity, individuals should process stimuli
- reflecting the existing explosion-intensity link more fluently, making participants more likely to select an
- intense (delicate) description for an exploding (control) dish name (Cian et al., 2014). Consistent with our
- prediction (H1a), the intense description was more frequently associated with an exploding name
- (Exploding taste of nature) vs. the control name (Taste of nature) (32% vs. 16%, $X^2(1) = 25.91$, p = .000).
- 451 The results indicate that implied explosion is conceptually linked to perceived taste intensity, providing
- 452 preliminary evidence for the hypothesized effect of implied explosion on perceived taste intensity.

453

5. Study 2 – Dish names with implied explosion (explicit test)

455

454

- Study 2 has two objectives. First, it generalizes the findings of Study 1 by using fish soup names, explicit
- measurement, and American participants. Second, it investigates how an exploding dish name influences
- 458 consumers' taste liking.

459

460 *5.1. Participants*

461

- One hundred and seventy American participants were recruited from Amazon Mechanical Turk (AMT) in
- 463 terms of location (i.e., US). AMT provides access to more representative American participants with
- diverse demographic profiles (Minton et al., 2013; Wei and Zhang, 2019). Hence, it is widely used in
- 465 tourism and marketing research (e.g., Ang et al., 2018; Zenker et al., 2021). An identical data cleaning
- protocol was applied as in Study 1 (Appendix A). As a result, 80 participants were excluded, primarily due
- 467 to a failed attention check and VPN usage, generating 90 valid responses (for the exclusion list, see
- Appendix B). The final valid sample consisted of 90 adults (38% women) ranging in age from 22 to 69
- 469 years (Mage = 38.38, SD = 11.10).

5.2. Apparatus, materials, and pretest

To enhance external validity, a fish soup (vs. dessert in Study 1) was selected to create dish names. Two versions of a fish soup name were devised. The control version did not contain implied explosion ("Chef's signature fish soup: A taste of the sea in your mouth"), while the exploding version contained semantically implied explosion ("Chef's signature fish soup: A taste of the sea *explodes* in your mouth").

A pretest (n = 51) was conducted to assess the effectiveness of the dish name manipulation. It showed that the exploding fish soup name indeed resulted in a higher perceived amount of explosion compared to the control name (p = .026) (for detailed measures, see Appendix D), confirming the effectiveness of the dish name manipulation.

5.3. Experimental design and procedure

A between-subjects design was adopted (control condition vs. exploding condition). The experiment was administered online via Qualtrics. Participants were randomly assigned to either the control condition or the exploding condition. In the control condition, the control version of the dish name was presented, while the exploding version of the dish name was presented in the exploding condition (Fig. 3). Participants were asked a number of questions according to the dish name. Specifically, they first indicated the perceived taste intensity and perceived taste liking (for detailed measures, see Appendix C). To control for potential differences between the two versions of the dish name, the participants were then asked to rate several dish name properties, including appropriateness, novelty, familiarity, and informativeness. At the end of the experiment, they were also asked several general control variable questions, including age, gender, dining frequency, cooking frequency, culinary knowledge, hunger level, general category liking (fish soup), and relevant work experience (for detailed measures, see Appendix E).

Insert here Fig. 3.

Fig. 3.Task requested in Study 2

A restaurant has created a new dish.					
You can see its name below. This name is likely to appear on a menu later.					
Please read the dish name and a	nswer some questions accordingly.				
Control condition: Exploding condition:					
"Chef's signature fish soup:	"Chef's signature fish soup:				

A taste of the sea in your mouth"

A taste of the sea explodes in your mouth"

According to the dish name, what are your expectations for the dish's taste?

(Perceived taste intensity; Perceived taste liking)

Dish name property variables and general control variables

501502

5.4. Results

503

504

- 5.4.1. Sample comparability
- The mean and standard deviations of evaluations of the dish name properties (appropriateness, novelty, familiarity, informativeness), and individual variables (age, gender, dining frequency, cooking frequency, culinary knowledge, hunger level, general category liking (fish soup), relevant work experience) were compared to ensure that the two groups ($n_{control} = 45$; $n_{exploding} = 45$) were comparable. There was no significant difference between the two groups with regard to these variables (p > .05) (for more details, see
- 510 Appendix F).

511

- 5.4.2. Hypothesis tests
- Descriptive statistics of collected data are first estimated for dependent variables (see Appendix G).
- Subsequently, using an independent T test, the authors found a main effect of implied explosion on
- perceived taste intensity ($M_{control} = 7.09$, SD = 1.41, $M_{exploding} = 7.81$, SD = 1.11, t(88) = -2.67, p = .009).
- When exposed to the exploding condition, participants indicated a higher perceived taste intensity than in
- 517 the control condition. Hence, H1a is supported. Moreover, the results of the linear regression indicate that
- perceived taste liking increases significantly and positively with perceived taste intensity (b = .248, p = .018,
- Adjusted $R^2 = .05$). Thus, H2 is supported. However, the linear fit is only able to explain a small part of
- the variance of the data (Adjusted $R^2 = .05$), meaning that only 5% of perceived taste liking is explained
- 521 by perceived taste intensity.

522

5.5. Discussion of Study 1 and Study 2

524

- Study 1 invited UK samples to participate in an implicit name-description matching task. The exploding dessert name is more frequently associated with the intense dessert description (vs. the delicate dessert description). Likewise, Study 2 recruited American participants and explicitly asked how they perceive the
- soup dish according to the different dish names. It found that an exploding dish name makes participants
- believe that a dish has a more intense taste. Moreover, perceived taste intensity significantly explains, but
- with a small effect size, the improvement in perceived taste liking. Overall, Study 1 and Study 2 suggest

that a dish name can significantly influence consumers' dish perception and evaluation. More importantly, an exploding dish name is found to enhance perceived taste intensity and to generate a more favorable evaluation. Moreover, the dish name and description used in Study 1 (e.g., "taste of nature", "crème", "hand-made curd", "caviar") reflects a fine-dining setting, while the soup name in Study 2 (e.g., "chef's signature fish soup") is more casual in style. Consequently, the results of Study 1 and Study 2 indicate that the effect of implied explosion on perceived taste intensity is robust, largely independent of diners' cultural backgrounds, dining contexts, and measurements.

Nevertheless, it remains unclear if the effects observed in Study 1 and Study 2 hold true when explosion is implied visually (i.e., dish image). Indeed, pictures of dishes are frequently found on restaurant websites, review websites, and diners' social media. Investigating the effect of visually implied explosion on consumers' reactions can therefore contribute to both theoretical understanding and managerial practice. Additionally, what process underlies the effect of implied explosion on taste intensity? How about the downstream effect of implied explosion on consumer reactions, especially WTP? These questions are addressed in Study 3, with exploding/control dish images as stimuli.

6. Study 3 - Dish image with implied explosion (explicit test)

Study 3 aims to generalize the findings of the previous experiments using dish images as stimuli. It also examines the proposed underlying mechanism of the effect of implied explosion on perceived taste intensity (i.e., perceived energy released) (H1b). In addition, it tests the downstream effect of visually implied explosion on perceived taste liking (H2), perceived dish liking (H3), and WTP (H4).

6.1. Participants

- One hundred and ninety-one American participants were recruited from AMT in terms of location (i.e.,
- 557 US), and an identical data cleaning procedure was conducted as in the previous experiments (Appendix A).
- As a result, 87 participants were excluded, primarily due to a failed attention check and VPN issue,
- 559 generating 104 valid responses (for the exclusion list, see Appendix B). The final valid sample consisted
- of 104 adults (35% women), ranging in age from 23 to 61 years (Mage = 36.89, SD = 8.84).

6.2. Apparatus, materials, and pretest

Chocolate cake was chosen to create the dish image stimuli, since it is a common dessert that is widely served in restaurants. Two designs (exploding coulis vs. static coulis) were prepared and presented by the

authors on a white, 30 cm. porcelain plate. Identical types and similar amounts of ingredients were used for both designs. The two designs were placed on a beige linen tablecloth, with similar lighting conditions for the photo shoot. The two dish images were created with one featuring an exploding coulis (i.e., exploding dish image) and the other featuring a static coulis (i.e., static dish image). All the other visual details apart from the coulis shapes were kept as similar as possible. Fig. 4 shows the dish images.

A pretest (n = 34) was conducted to assess the effectiveness of the dish image manipulation. It showed that the exploding dish image indeed results in a higher perceived amount of explosion compared to the control dish image (p = .05) (for detailed measures, see Appendix D), confirming the effectiveness of the dish image manipulation.

6.3. Experimental design and procedure

A between-subject design was adopted (control condition vs. exploding condition). The experiment was administered online via Qualtrics. Participants were randomly assigned to either the control or the exploding condition. In the exploding condition, the exploding dish image was shown, while in the control condition, the static dish image was displayed (Fig. 4). In both conditions, the participants were instructed to look at a dessert image and to answer some questions accordingly. Following the instructions, they were then shown a dessert image and asked to rate perceived taste intensity and perceived taste liking. The participants were then asked to rate perceived dish liking and WTP. Subsequently, they were asked to indicate the amount of perceived energy released from the plating design (for detailed measures, see Appendix C). At the end of the experiment, they were also asked general control questions, including age, gender, dining frequency, cooking frequency, culinary knowledge, hunger level, general category liking (chocolate cake), and relevant work experience (for detailed measures, see Appendix E).

591 Insert here Fig. 4.

Task requested in Study 3

Fig. 4.

We want to know your opinions about the food plating design created for a dessert.

You will see a picture of a dessert.

Please look at the dessert picture and answer some questions.

Exploding condition:





According to the plating of this dessert, what are your expectations for the dessert's taste? (Perceived taste intensity; Perceived taste liking)

How much do you like this dessert in general? (Perceived dish liking)
How much (in US dollars) would you be ready to pay for this dessert in a restaurant?

(WTP)

For the following questions, please indicate to what extent you agree with the statements about the plating of this dessert. (Perceived energy released)

General control variables

595

6.4. Results

597

598

599

600

601

602

596

6.4.1. Sample comparability

The mean and standard deviations of individual variables (age, gender, dining frequency, cooking frequency, culinary knowledge, hunger level, general category liking (chocolate cake), and relevant work experience) were compared to ensure that the two groups ($n_{control} = 51$; $n_{exploding} = 53$) were comparable. No significant difference was found between the two groups with regard to these variables (p>.05) (for more details, see Appendix F).

603 604

605

617

6.4.2. Hypothesis tests

Descriptive statistics of collected data were first estimated for the dependent variables (see Appendix H). 606 To test the mediating effect of perceived energy released on the relationship between implied explosion 607 608 and perceived taste intensity, we used the PROCESS Mediation Model 4 (bootstrapping of 5000 resamples) (Haves, 2017). We found that implied explosion had a positive impact on perceived energy released (b = 609 1.10, SE = .36, p = .003), and perceived energy released had a positive impact on perceived taste intensity 610 (b = .54, SE = .07, p = .000). The indirect effect of implied explosion on perceived taste intensity through 611 energy released was significant and positive (b = .60, SE = .23, 95%CI = [.21; 1.16]), while the direct effect 612 of implied explosion on perceived taste intensity was not significant (b = -.28, SE = .27, p = .299). Thus, 613 H1b, which predicted that perceived energy released mediates the effect of implied explosion on perceived 614 taste intensity, is supported, with the experiment revealing an "indirect-only mediation" (Zhao et al., 2010) 615 (Fig. 5.). 616

As in Study 2, the results of the linear regression indicate that perceived taste liking increases

significantly and positively with perceived taste intensity (b = .74, p = .000, Adjusted R² = .54). Thus, H2 is supported. In addition, the results of the linear regression indicate that perceived dish liking increases significantly and positively with perceived taste liking (b = .75, p = .000, Adjusted R² = .57). Consequently, H3 is supported. Moreover, the results show that WTP increases significantly and positively with perceived dish liking (b = .25, p = .013, Adjusted R² = .05). Hence, H4 is also supported.

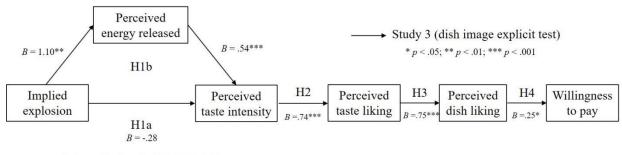
6.5. Discussion of Study 3

Using dessert image stimuli, Study 3 first replicated the effect of implied motion on perceived taste intensity, generalizing this effect from dish name (i.e., semantically implied explosion) to dish image (i.e., visually implied explosion). Likewise, the effect of perceived taste intensity on perceived taste liking was also replicated. Moreover, perceived energy released was found to mediate the effect of implied explosion on perceived taste intensity. Study 3 also revealed that an exploding dish image can generate a broad-spectrum effect on perceived dish liking and WTP. Overall, exploding dish image was found to positively influence different aspects of consumer behavior in a restaurant context.

Insert Figure 5 here

Fig. 5.

Results of Study 3



Indirect effect B = .60, 95% CI [.21;1.16]

The main results of all studies are summarized in a table, including sample size, effect size, and power (see Appendix I).

7. General discussion

7.1. Theoretical implications

The present research contributes to the tourism literature in several ways. First, it shows the huge potential of dish names and dish images as a specific type of information, a factor largely under-investigated by the tourism literature. Consumers generally search for information online, especially online reviews, before deciding on a restaurant (Huifeng and Ha, 2021). Therefore, the tourism literature often concentrates on textual reviews and numerical ratings, leaving other types of information largely unexplored. However, tourism research has recently begun to explore how dish names and dish images influence consumer behavior. For example, coupling a dish image with a descriptive dish name is found to generate a more favorable attitude and prompt purchasing behavior, with dish image being more effective in influencing behavior (Hou et al., 2017; Chen et al., 2020). Consistent with these studies, the current research showed that consumers spontaneously extract a considerable amount of sensory information from dish names and dish images, which is subsequently used to develop dish evaluation and WTP, demonstrating that dish names and dish images provide a unique type of information that deserves further investigation in the tourism management literature. In addition, consumers' perceptual, evaluative, and behavioral responses are integrated into an overall model (Fig. 1), providing future research with a global framework to understand and analyze the way dish names and dish images influence consumer behavior.

Second, despite the increasing use of implied explosion in the real-world restaurant sector, its functionality remains uninvestigated. The present research found that implied explosion can enhance perceived taste intensity, perceived taste liking, and perceived dish liking, and increase consumers' WTP for a dish. In other words, the findings suggest that implied explosion can present consumers with a more stimulating perception, while yielding higher margins for restaurants, thus validating the benefits of implied explosion. Furthermore, communicating sensory information, especially taste, is difficult in online settings (Labrecque, 2020). Although some researchers have explored sensory-enabling technologies (SETs), such as virtual reality and augmented reality, to provide additional visual, tactile, and auditory information (e.g., Alyahya and McLean, 2021; Park and Stangl, 2020), gustatory information cannot be easily provided online by recent SETs (Pelet et al., 2021). Nevertheless, gustation can be tickled online if marketers can encourage consumers to elaborate on taste by themselves (Krishna, 2011; Petit et al., 2019). Following this view, the current research demonstrated that consumers make taste-related inferences based on their explosion-related experience. Thus, implied explosion is an affordable yet effective tool to set gustatory perceptions, serving as an important complement to SETs in the restaurant sector to create a more multisensory presence online.

Third, for the first time, to the best of our knowledge, the present research reported a positive effect of dynamic information (i.e., implied explosion) on consumer behavior in a restaurant context. In a recent review, Spence (2018) discussed both the positive and the negative role of motion in dish/food presentation.

In particular, Spence case-studied three dish plating styles exhibiting motion, noting that Westerners display a largely negative reaction to dishes displaying real life-like motion (e.g., dancing squid sushi) due to an evoked fear of asphyxiation and increasing concern over animal welfare, often resulting in business failure. Following on from Spence's exploration of real life-like motion, the present study investigated implied *inanimate* explosion and found that implied explosion increases perceived taste intensity and generates multiple favorable downstream effects. Two factors may explain this phenomenon. First, implied explosion is less visually intrusive than real motion. Second, as implied explosion is not directly related to the animate (e.g., live squid), it is unlikely to evoke asphyxiation fear or animal welfare concerns. Implied inanimate motion, such as the implied explosion studied in the present research, thus provides researchers with a new lens to explore the potential of dynamic information in the restaurant sector. Taking this further, the present research suggests that future research should take diverse motion types into consideration when investigating implied motion, since different bodily experiences with various motion types can create distinctive understandings of motion and its related effects (Lakoff and Johnson, 2008). To this end, while prior research has addressed implied motion types in terms of different directions (Cian et al., 2014; Baxter and Ilicic, 2018; Van Rompay et al., 2014), the present study illustrates a new dimension (i.e., energy released) and explores a new type (i.e., implied explosion).

Fourth, while a growing body of tourism research has investigated restaurants from a strategic perspective (e.g., restaurant innovation, Lee et al., 2016; location selection, Chen and Tsai, 2016; board capital, Song et al., 2021; new business models, Kim et al., 2020), operational factors, such as dish names, dish images, and menu, have often been overlooked in the tourism literature, possibly because these factors are widely believed to be up to the chefs to decide on, or are informed by other industrial know-how. However, restaurant management should be investigated at both strategic and operational level in order to ascertain more innovative methods. Accordingly, recent tourism and marketing research has investigated how consumer behavior can be influenced at operational level in restaurant-related contexts (plating design, Szocs and Lefebvre, 2017; menu design, Magnini and Kim, 2016; Brewer and Shebby, 2021). Consistent with these studies, the current research shows that adding implied explosion to dish names and dish images can help to enhance consumer perceptions, evaluation, and WTP. It thus extends the tourism literature by demonstrating the critical role of operational factors in creating a win-win situation for both consumers and restaurants.

In addition, our study places conceptual replications under the spotlight and offers suggestions on how they can be conducted in tourism-related research. Conceptual replications refer to the academic endeavor to operationalize the same effect/concept in a different way to rule out the usually unexpected effect of systematic bias created by background factors (e.g., samples and stimuli) and to examine the

generalizability of findings (Feest, 2019; Lynch, 1982). As in other fields, such as psychology, marketing, and medicine (Crandall and Sherman, 2016; Lynch et al., 2015; Coiera et al., 2018), conceptual replications have been increasingly advocated in the tourism literature (Pike and Page, 2014; Suhartanto et al., 2020). In particular, since tourism faces greater complexity as a result of globalization (Wahab and Cooper, 2001; Gonzalez, 2008), it is of both theoretical and managerial interest to replicate findings with participants recruited from different countries or segments. Apart from new samples, new stimuli and new measurements are also needed to better characterize a phenomenon, validate a theory, and confirm the value of managerial implications (Maxwell et al., 2015; Machery, 2020). Consequently, we recommend establishing simple conceptual replications within a research project by conducting multiple studies and using new samples, new stimuli, and new methods/measurements. Following the call for conceptual replications, our research offers an example of how to conduct them in tourism research, using three experiments to create conceptual replications with different samples (UK participants vs. US participants), various stimuli (fine-dining dessert name/description vs. casual-dining soup name vs. dish image), and divergent paradigms and measurements (implicit matching task vs. explicit declarative measure). We thus found that the effect of implied explosion is robust, regardless of the participants' cultural profile, experimental context, type of stimuli, or specific task, providing researchers with brief guidance on how to consider and conduct conceptual replications in tourism research.

733 7.2. Managerial implications

This research explores implied explosion as a new technique to signal taste intensity, enhance food perception, and shape downstream behavior, providing practical insights for restaurants and various food-related contexts in the tourism industry. First, revenue and margin are critical to a restaurant's long-term survival and profitability (Raab et al., 2009). Traditionally, margins are increased by a demand-based pricing strategy (e.g., weekday price vs. weekend price; lunch price vs. dinner price), which is often considered as unfair by consumers (Kimes and Wirtz, 2002). Since exploding dish names/dish images can increase WTP, they give managers a way to grow their margins and profitability by communicating the dishes' values more clearly without sacrificing consumer satisfaction. Second, with the rise of food tourism, creating an intense and attractive perception of food matters, not only for restaurants, but also for food festivals and food-souvenir retailing (Chen et al., 2022; Ellis et al., 2018). Restaurant managers can thus collaborate with chefs to find clever and artful ways to create exploding dish names/dish plating that can generate positive effects both in situ (e.g., physical menu, plating design) and online (e.g., uploaded menu and dish gallery). Meanwhile, a menu placed on a table along with carefully designed plating may also incite customers to take photos and share different exploding elements with their friends. Additionally, implied explosion can also be used in various communication materials for tourism events, such as on food

festival posters and programs to signal the intensity of the upcoming experience to attract more visitors. It can also be used on promotional materials in souvenir food stores as well as on the packaging of products sold in these stores. As food souvenirs are often renowned for their traditional recipes, authentic ingredients, and flavorful tastes (Ho et al., 2021), implied explosion can highlight their intense and savory tastes. Third, the effect of implied explosion was reliably observed in two major Western countries (i.e., UK and US). It is very likely to generate a similar effect with consumers from more diverse cultural backgrounds, since different nationalities all experience explosion (therefore the explosion-intensity link) in a similar way. Thus, international chains in the tourism sector can recruit expert teams to design stimuli showing implied explosion in their headquarters, offering their regional branches a repertoire to rapidly develop their own communication practices, improve efficiency, and build a consistent brand image.

7.3. Limitations and avenues for future research

The present research also has certain limitations that need to be acknowledged, but which nonetheless provide opportunities for future tourism research. First, as we examined the impact of exploding dish names/dish images separately, potential interactions await further exploration. For example, since dish names and dish images are often displayed side by side (Brewer and Sebby, 2021), pairing an exploding dish name with an exploding dish image may trigger a stronger effect on consumer behavior due to heightened processing fluency (Torelli and Ahluwalia, 2012; Sunaga et al., 2016). Likewise, exploding dish names/dish images may interact with restaurant positioning. While many restaurants' gastronomic creations are designed to deliver stimulating and intense flavors, other restaurants may favor a lighter or more natural taste (Gault, 1995). Accordingly, exploding dish names/dish images may be more suitable for restaurants that offer a highly stimulating dining experience. Second, UK and US participants were recruited from online panels to create conceptual replications. However, these countries are relatively close in terms of culture and economy. Future research could replicate the present work with more distinctive samples, such as average Chinese participants or French dining connoisseurs. Third, while the present article examined the effect of implied explosion on taste perception in a restaurant context, implied explosion may signal the intensity of other sensory experiences in different tourism settings. An image/slogan featuring exploding lavender, for example, may indicate a travel experience with an intense floral fragrance during the blooming season. Fourth, future research could explore diverse types of implied motion in various tourism settings. Implied floating motion, for example, as a gentler type of implied motion, may help to signal delicacy/lightness for restaurants and relaxation/calmness for resorts, hotels, and SPA services.

Appendix A. Proposed Data Cleaning Protocol for Online Panel

785	
786	

	Procedure	Practice	Objective
	Step 1: survey	A survey code is displayed at the end of	To control for incomplete questionnaires
	code check	the questionnaire. Participants are asked	or answers that cheat
		to copy it to the AMT/Prolific task page.	
		The survey code is checked when the	
		experiment ends	
	Step 2: IP check	IP addresses were checked on IPHUB	To remove non-target IP sources and
		(https://iphub.info)	check potential VPN/VPS addresses (i.e.,
			fake geolocation) (Kennedy et al., 2020)
General	Step 3: attention	An attention check question is included	To control for inattention or random
five-step	check	in the questionnaire. Participants who	responses (Wang and Li, 2022; Mead et
protocol		failed the attention check question were	al., 2020)
excluded from the dataset			
	Step 4: bot and	Detection of bots and relevant ID was	To control for bot/script-based answers
	relevant ID check	also turned on in Qualtrics and the	and prevent participants from doing the
		returning results were taken into	same or a related survey multiple times
		account during the cleaning process	(Qualtrics1)
	Step 5: abnormal	Participants who spent an extremely	To check speeding-up behavior (Kees et
	duration check	short time on the questionnaire were	al., 2017)
		excluded	
Device	Step 6: portable	Meta information is recorded by	To avoid bias created by legibility issues
check	device check	Qualtrics. Portable devices such as	on portable devices (Qualtrics2). Pretests
specific		smart phones and tablets were excluded	showed that when opening 9-point scales
to the			on portable devices, the layout is
present			sometimes inverted and often confusing.
research			

Appendix B. Detailed data cleaning list

Study 1	
Sample size before cleaning	141
Failed attention check	49
Portable device	4
VPN or non-UK IP	3
Failed attention check and portable device	2
Failed attention check and abnormal duration	2
Total exclusion	60
Sample size after cleaning	81

Study 2	
Sample size before cleaning	170
VPN/non-US IP	24
Failed attention check	23
VPN/non-US IP and failed attention check	14
Abnormal duration	6
Bot	4
Failed attention and relevant ID	2
VPN/non-US IP and relevant ID	1
VPN/non-US IP, failed attention check and abnormal duration	1
VPN/non-US IP, failed attention check and bot	1
VPN/non-US IP and bot	1
Failed attention check and abnormal duration	1
Bot and abnormal duration	1
Portable device, failed attention check, abnormal	1
Total exclusion	80
Sample size after cleaning	90

Study 3	
Sample size before cleaning	191
VPN/non-US IP	31
Failed attention check	31
VPN/non-US IP and failed attention check	12
Failed attention check and bot	4
VPN/non-US IP and bot	3
Abnormal duration	2
Bot	1

Failed attention and relevant ID	1
VPN/non-US IP and relevant ID	1
Failed attention, relevant ID, and abnormal duration	1
Total exclusion	87
Sample size after cleaning	104

Appendix C. Measures of Model Constructs

Construct	Item	Source
Perceived	According to the [], what are your expectations for the	adapted from Pleyers, 2021
taste	[]'s taste?	
intensity	INT1: not intense at all - very intense	
	INT2: not strong at all - very strong	
	INT3: not powerful at all - very powerful	
	(3-item, 9-point semantic differential, $\alpha = .883$ in Study 2 and	
	$\alpha = .902$ in Study 3)	
Perceived	According to the [], what are your expectations for the	adapted from Zellner et al., 2011
taste liking	[]'s taste?	
	I wouldn't enjoy its taste at all - I would enjoy its taste very	
	much	
	(9-point semantic differential)	
Perceived	How much do you like this [] in general?	adapted from Piqueras-Fiszman et
dish liking	extremely dislike - extremely like	al., 2012
	(9-point semantic differential)	
WTP	How much (in US dollars) would you be ready to pay for this	adapted from Michel et al., 2014
	dessert in a restaurant?	
Perceived	For the following questions, please indicate to what extent	adapted from Keller et al., 2014
energy	you agree with the statements about the plating of this	
released	dessert.	
	ENE1: "In the plating of this dessert, I can see that a lot of	
	energy is released."	
	ENE2: "In the plating of this dessert, I can see that a lot of	
	energy is rapidly released."	
	ENE3: "In the plating of this dessert, I can see that a lot of	
	energy is suddenly released."	
	ENE4: "In the plating of this dessert, I can see that a lot of	
	energy is released in a short time."	
	strongly disagree - strongly agree	
	(4-item, 9-point Likert scale, $\alpha = .934$ in Study 3)	

Appendix D. Pretests

Pretest 1 (Study 1)

The sample consisted of 36 British adults (55% women) recruited from Prolific, ranging in age from 20 to 58 years (Mage = 39.08, SD = 11.35). Participants were randomly assigned to either the Delicate description condition (n = 17) or the Intense description condition (n = 19). No significant difference was found between the two groups with regard to gender and age (p>.05). Perceived taste intensity was measured with a 3-item (intense, strong, powerful), 9-point semantic differential, α =.968 (adapted from Pleyers, 2021).

Sample comparability

Control variables	value	df	P value
Gender	.089	1	.765
Age	-1.351	34	.186

T-test for comparison of means for 2 independent samples

•	Condition	n	Mean	SD	t	df	P value
Demonity of tosts intensity	Delicate	17	5.66	2.04	-4.491	22.102	.000
Perceived taste intensity	Intense	19	8.10	.95			

Pretest 2 (Study 1)

The sample consisted of 40 British adults (67% women) recruited from Prolific, ranging in age from 22 to 70 years (Mage = 40.48, SD = 13.01). Participants were randomly assigned to either the Control condition (n = 22) or the Exploding condition (n = 18). No significant difference was found between the two groups with regard to gender and age (p>.05). The perceived amount of explosion was measured with 1-item (not at all – a lot of, adapted from Cian et al., 2014).

Sample comparability

Sample comparation by							
Control variables	value	df	P value				
Gender	.609	1	.435				
Age	-2.696	38	.100				

T-test for comparison of means for 2 independent samples

			Condition	n	Mean	SD	t	df	P value
Perceived	amount	of	Control	22	2.91	2.136	-3.158	30.601	.004
explosion			Exploding	18	5.50	2.895			

Pretest 3 (Study 2)

The sample consisted of 51 American adults (40% women) recruited from AMT, ranging in age from 21 to 54 years (Mage = 33.67, SD = 7.53). Participants were randomly assigned to either the Control condition (n = 26) or the Exploding condition (n = 25). No significant difference was found between the two groups with regard to gender and age (p>.05). The perceived amount of explosion was measured with 1-item (not

at all - a lot of, adapted from Cian et al., 2014).

835 Sample comparability

Control variables	value	df	P value
Gender	.213	1	.645
Age	418	49	.678

T-test for comparison of means for 2 independent samples

	I .			1				
		Condition	n	Mean	SD	t	df	P value
Perceived a	mount of	Control	26	6.38	1.89	-2.29	49	.026
explosion		Exploding	25	7.48	1.47			

Pretest 4 (Study 3)

The sample consisted of 34 American adults (33% women) recruited from AMT, ranging in age from 25 to 63 years (Mage = 38.94, SD = 9.46). Participants were randomly assigned to either the Control condition (n = 17) or the Exploding condition (n = 17). No significant difference was found between the two groups with regard to gender and age (p>.05). The perceived amount of explosion was measured with 1-item (not at all – a lot of, adapted from Cian et al., 2014).

847 Sample comparability

Control variables	value	df	P value
Gender	.134	1	.714
Age	683	32	.500

T-test for comparison of means for 2 independent samples

			Condition	n	Mean	SD	t	df	P value
Perceived	amount	of	Control	17	5	2.91	-2.03	28.91	0.05
explosion			Exploding	17	6.76	2.07			

Construct	Item
	General control variable
Age	How old are you? (please enter numbers)
Gender	What is your gender?
	o male
	o female
	o non-binary/third gender
Dining	How often do you dine at a restaurant on average?
frequency	o one or fewer times a year
	o two or more times a year
	o one or more times a month
	o one or more times a week
Cooking	How often do you cook dishes by yourself?
frequency	o never
	o sometimes
	o about half the time
	o most of the time
	o always
Culinary	To what extent do you agree with the following statement:
knowledge	"I know a lot about culinary practices"
	strongly disagree - strongly agree
	(9-point Likert scale)
Hunger level	How hungry are you right now?
	not hungry at all - very hungry
	(9-point semantic differential)
General	How much do you like [] in general?
category liking	extremely dislike - extremely like
	(9-point semantic differential)
Work	Do you have any work experience in the following
experience	industries?
	-Hospitality industry
	-Restaurants in particular
	-Food industry
	-Marketing
	(binary: yes vs. no)
	Dish name property variable
Appropriateness	Please rate the dish name with respect to some common
	criteria.
	not appropriate at all - very appropriate
37. 1	(9-point semantic differential)
Novelty	~
	not novel at all - very novel

	(9-point semantic differential)
Familiarity	~
	not familiar to me at all - very familiar to me
	(9-point semantic differential)
Informativeness	~
	not informative at all - very informative
	(9-point semantic differential)

Appendix F. Sample comparability of main studies

Study 1. Sample comparability

Control Variables	value	df	p value
Chi square tests			
Gender	2.768	1	.096
Dining frequency	4.918	3	.178
Cooking frequency	6.702	3	.082
Working experience in hospitality industry	.731	1	.393
Working experience in restaurants	.016	1	.899
Working experience in food industry	3.504	1	.061
Working experience in marketing	1.271	1	.260
T tests			
Age	1.427	79	.158
Culinary knowledge	-1.198	79	.235
Hunger level	-1170	79	.246
General category liking (dessert)	-342	79	.733

Study 2. Sample comparability

Control Variables	value	df	p value
Chi square tests			
Gender	.189	1	.664
Dining frequency	4.990	3	.173
Cooking frequency	1.679	3	.794
Working experience in hospitality industry	.421	1	.517
Working experience in restaurants	.741	1	.389
Working experience in food industry	.045	1	.832
Working experience in marketing	1.640	1	.200
T tests			
Dish name properties (Appropriate)	.658	88	.512
Dish name properties (Novel)	.395	88	.694
Dish name properties (Informative)	.672	88	.503
Dish name properties (Familiar)	.192	88	.848
Age	142	88	.888
Culinary knowledge	871	88	.386
Hunger level	349	88	.728
General category liking (fish soup)	.852	88	.397

Study 3. Sample comparability

Control Variables	value	df	p value
Chi square tests			
Gender	1.197	1	.274
Dining frequency	4.250	3	.236
Cooking frequency	2.441	3	.486
Working experience in hospitality industry	.610	1	.435
Working experience in restaurants	1.363	1	.243
Working experience in food industry	.324	1	.569
Working experience in marketing	.163	1	.686
T tests			
Age	3.848	102	.426
Culinary knowledge	-1.596	102	.114
Hunger level	045	102	.964
General category liking (chocolate cake)	-1.183	102	.240

Appendix G. Descriptive statistics for Study 2

Construct	Condition	Means	Standard	Skewness	Kurtosis
			deviations		
Taste intensity	control	7.09	1.41	718	328
	exploding	7.81	1.11	878	.259
Taste liking	control	6.24	2.28	613	516
	exploding	6.02	2.57	798	483

Appendix H. Descriptive statistics for Study 3

Construct	Condition	Means	Standard deviations	Skewness	Kurtosis
Taste intensity	control	7.05	1.97	-1.444	1.816
	exploding	7.37	1.33	774	240
Taste liking	control	7.10	1.92	-1.184	1.118
	exploding	7.64	1.34	830	087
Dish liking	control	6.98	1.98	-1.393	1.344
	exploding	7.49	1.40	944	.669
WTP	control	11.43	9.49	1.202	1.014
	exploding	18.12	16.47	1.423	1.207
Energy released	control	6.20	2.37	998	275
	exploding	7.31	1.18	-1.114	1.567

Study	Hypotheses	Tests	Main results	Sample size	Effect size	Power*
Study 1	H1a Implied explosion => Perceived taste intensity	Chi-square test	$X^2(1) = 25.91, p = .000$	N = 81	w = .591 Large effect	.999
Study 2	H1a Implied explosion => Perceived taste intensity	Independent t-test	t(88) = -2.67, p = .009	N = 90 Control group n = 45 Exploding group n = 45	d = .567 Medium effect	.758
	H2 Perceived taste intensity => Perceived taste liking	Regression	b = .248, p = .018		f ² = .064 Small effect	.666
Study 3	H1b Implied explosion => Perceived energy released => Perceived taste intensity	Mediation Process Model 4	Indirect effect b = .60, SE = .23, 95%CI = [.21; 1.16]	N=104 Control group n = 51 Exploding group n = 53	f ² = .600 Large effect	1.000
	H2 Perceived taste intensity => Perceived taste liking	Regression	b = .74, p = .000		f ² = 1.237 Large effect	1.000
	H3 Perceived taste liking => Perceived dish liking	Regression	b = .75, p = .000		f ² = 1.347 Large effect	1.000
	H4 Perceived dish liking => WTP	Regression	b = .25, p = .013		f ² = .068 Small effect	.752

^{*} Observed power computed with G*Power software 3.1.9.7. (α err prob = .05)

879 **References**

- Açık, A., Bartel, A., & Koenig, P. (2014). Real and implied motion at the center of gaze. *Journal of Vision*,
- 881 *14*(1), 2-2.
- Adu-Ampong, E. (2016). A metaphor analysis research agenda for tourism studies. *Annals of Tourism*
- 883 Research, 57, 248-250.
- Agapito, D., Valle, P., & Mendes, J. (2014). The sensory dimension of tourist experiences: Capturing
- meaningful sensory-informed themes in Southwest Portugal. *Tourism Management*, 42, 224-237.
- Alyahya, M., & McLean, G. (2021). Examining tourism consumers' attitudes and the role of sensory
- information in virtual reality experiences of a tourist destination. Journal of Travel Research, 61(7), 1666-
- 888 1681.
- Amar, M., Gvili, Y., & Tal, A. (2020). Moving towards healthy: cuing food healthiness and appeal. *Journal*
- 890 *of Social Marketing, 11*(1), 44-63.
- Ang, T., Liou, R. S., & Wei, S. (2018). Perceived cultural distance in intercultural service encounters: does
- customer participation matter? *Journal of Services Marketing*, 32(5), 547-558.
- Babin, B. J., Griffin, M., & Hair Jr, J. F. (2016). Heresies and sacred cows in scholarly marketing
- publications. *Journal of Business Research*, 69(8), 3133-3138.
- Bacon, L., & Krpan, D. (2018). (Not) Eating for the environment: The impact of restaurant menu design
- on vegetarian food choice. *Appetite*, 125, 190-200.
- Barber, N., Kuo, P. J., Bishop, M., & Goodman, R. (2012). Measuring psychographics to assess purchase
- intention and willingness to pay. *Journal of Consumer Marketing*, 29(4), 280-292.
- 899 Bardi, L., Regolin, L., & Simion, F. (2011). Biological motion preference in humans at birth: Role of
- 900 dynamic and configural properties. *Developmental science*, 14(2), 353-359.
- 901 Barsalou, L. W. (2008). Grounded cognition. *Annual Review of Psychology*, 59, 617-645.
- Baxter, S. M., & Ilicic, J. (2018). May the force drag your dynamic logo: The brand work-energy effect.
- 903 International Journal of Research in Marketing, 35(3), 509-523.
- Belhassen, Y. (2020). Metaphors and tourism paradoxes. *Tourism Management*, 79, 104095.
- Bilgihan, A., Barreda, A., Okumus, F., & Nusair, K. (2016). Consumer perception of knowledge-sharing
- in travel-related online social networks. *Tourism Management*, 52, 287-296.
- 907 Brasel, S. A., & Hagtvedt, H. (2016). Living brands: consumer responses to animated brand logos. *Journal*
- 908 of the Academy of Marketing Science, 44(5), 639-653.
- Brewer, P., & Sebby, A. G. (2021). The effect of online restaurant menus on consumers' purchase intentions
- during the COVID-19 pandemic. *International Journal of Hospitality Management*, 94, 102777.
- Brown, T. J., & Dacin, P. A. (1997). The company and the product: Corporate associations and consumer
- 912 product responses. *Journal of Marketing*, 61(1), 68-84.

- Cai, W., Gebbels, M., & Wan-Zainal-Shukri, W. H. (2021). Performing authenticity: Independent Chinese
- 914 travellers' tourism dining experiences in Europe. *Tourism Management*, 86, 104339.
- Campbell-Smith, G. (1970). Marketing the meal experience. *Cornell Hotel and Restaurant Administration*
- 916 *Quarterly*, 11(1), 73-102.
- 917 Chen, L. F., & Tsai, C. T. (2016). Data mining framework based on rough set theory to improve location
- 918 selection decisions: A case study of a restaurant chain. *Tourism Management*, 53, 197-206.
- 919 Chen, X., Ren, H., Liu, Y., Okumus, B., & Bilgihan, A. (2020). Attention to Chinese menus with
- 920 metaphorical or metonymic names: An eye movement lab experiment. *International Journal of Hospitality*
- 921 *Management*, 84, 102305.
- 922 Chen, M. M., Zizka, L., Girardin, F., & Zhang, E. R. (2021). Explaining viewer affect with imagery
- 923 diagnosis model. *Tourism Management Perspectives*, 38, 100814.
- Chen, C., Chen, H. B., Yeh, S. S., Tseng, L. Y., & Huan, T. C. (2022). Exploring tourists' purchase intention
- of food-related souvenirs. Tourism Management Perspectives, 44, 101035.
- 926 Chmielewski, M., & Kucker, S. C. (2020). An MTurk crisis? Shifts in data quality and the impact on study
- 927 results. Social Psychological and Personality Science, 11(4), 464-473.
- 928 Cian, L., Krishna, A., & Elder, R. S. (2014). This logo moves me: Dynamic imagery from static images.
- 929 *Journal of Marketing Research*, *51*(2), 184-197.
- Cian, L., Krishna, A., & Elder, R. S. (2015a). A sign of things to come: behavioral change through dynamic
- iconography. *Journal of Consumer Research*, 41(6), 1426-1446.
- Cian, L., Krishna, A., & Schwarz, N. (2015b). Positioning rationality and emotion: Rationality is up and
- emotion is down. *Journal of Consumer Research*, 42(4), 632-651.
- Coiera, E., Ammenwerth, E., Georgiou, A., & Magrabi, F. (2018). Does health informatics have a
- 935 replication crisis? *Journal of the American Medical Informatics Association*, 25(8), 963-968.
- 936 Crandall, C. S., & Sherman, J. W. (2016). On the scientific superiority of conceptual replications for
- 937 scientific progress. Journal of Experimental Social Psychology, 66, 93-99.
- Cutting, J. E. (2002). Representing motion in a static image: constraints and parallels in art, science, and
- 939 popular culture. *Perception*, *31*(10), 1165-1193.
- Duarte Alonso, A., O'neill, M., Liu, Y., & O'shea, M. (2013). Factors driving consumer restaurant choice:
- 941 An exploratory study from the Southeastern United States. Journal of Hospitality Marketing &
- 942 *Management*, 22(5), 547-567.
- 943 Elder, R. S., & Krishna, A. (2012). The "visual depiction effect" in advertising: Facilitating embodied
- mental simulation through product orientation. *Journal of Consumer Research*, 38(6), 988-1003.
- El Refaie, E. (2015). Reconsidering "image metaphor" in the light of perceptual simulation theory.
- 946 *Metaphor and Symbol*, *30*(1), 63-76.
- Ellis, A., Park, E., Kim, S., & Yeoman, I. (2018). What is food tourism? *Tourism Management*, 68, 250-
- 948 263

- 949 Eyal, P., David, R., Andrew, G., Zak, E., & Ekaterina, D. (2022). Data quality of platforms and panels for
- online behavioral research. *Behavior Research Methods*, 54, 1643-1662.
- 951 Filieri, R., Alguezaui, S., & McLeay, F. (2015). Why do travelers trust TripAdvisor? Antecedents of trust
- 952 towards consumer-generated media and its influence on recommendation adoption and word of mouth.
- 953 *Tourism management*, *51*, 174-185.
- Farace, S., Roggeveen, A., Villarroel Ordenes, F., De Ruyter, K., Wetzels, M., & Grewal, D. (2020).
- Patterns in motion: How visual patterns in ads affect product evaluations. *Journal of Advertising*, 49(1), 3-
- 956 17.
- Feest, U. (2019). Why replication is overrated. *Philosophy of Science*, 86(5), 895-905.
- Ford, J. B. (2017). Amazon's Mechanical Turk: a comment. *Journal of Advertising*, 46(1), 156-158.
- 959 Freyd, J. J. (1983). The mental representation of movement when static stimuli are viewed. *Perception &*
- 960 *Psychophysics*, *33*(6), 575-581.
- 961 Frias, D. M., Rodriguez, M. A., & Castañeda, J. A. (2008). Internet vs. travel agencies on pre-visit
- destination image formation: An information processing view. *Tourism Management*, 29(1), 163-179.
- Gault, H. (1995). Nouvelle cuisine. In Cooks and other people: Proceedings of the Oxford Symposium on
- 964 *Food and Cookery* (pp. 123-127).
- 965 Gottschall, R., Gultek, M., & Heroux, L. (2018). Similarities and Differences in US and Canadian
- 966 Restaurant Marketing Strategies: A Cross-Border Analysis of Menu Offerings. Journal of Tourism and
- 967 *Hospitality Management*, 6(1), 1-8.
- Greenwald, A. G., Poehlman, T. A., Uhlmann, E. L., & Banaji, M. R. (2009). Understanding and using the
- 969 Implicit Association Test: III. Meta-analysis of predictive validity. Journal of Personality and Social
- 970 *Psychology*, *97*(1), 17-41.
- Haase, J., Wiedmann, K. P., & Bettels, J. (2020). Sensory imagery in advertising: How the senses affect
- perceived product design and consumer attitude. *Journal of Marketing Communications*, 26(5), 475-487.
- 973 Hayes, A. F. (2017). Introduction to mediation, moderation, and conditional process analysis: A
- 974 regression-based approach. Guilford publications.
- Ho, C. I., Liu, L. W., Yuan, Y., & Liao, H. H. (2021). Perceived food souvenir quality as a formative second-
- order construct: how do tourists evaluate the quality of food souvenirs? Current Issues in Tourism, 24(4),
- 977 479-502.
- Hoegg, J., & Alba, J. W. (2007). Taste perception: More than meets the tongue. *Journal of Consumer*
- 979 *Research*, 33(4), 490-498.
- Homburg, C., Koschate, N., & Hoyer, W. D. (2005). Do satisfied customers really pay more? A study of
- 981 the relationship between customer satisfaction and willingness to pay. *Journal of Marketing*, 69(2), 84-96.
- Hou, Y., Yang, W., & Sun, Y. (2017). Do pictures help? The effects of pictures and food names on menu
- evaluations. *International Journal of Hospitality Management*, 60, 94-103.
- Ivanov, S., & Webster, C. (2021). Willingness-to-pay for robot-delivered tourism and hospitality services—

- an exploratory study. *International Journal of Contemporary Hospitality Management*, 33(11), 3926-3955.
- Gavrieli, A., Attwood, S., Stillman, P., Putnam-Farr, E., Wise, J., Upritchard, J., Hanson, C., & Bakker, M.
- 987 (2020). The Impact of Appealing Dish Names on Plant-Based Food Choices in Corporate Cafes: A Field
- 988 Study. *Current Developments in Nutrition*, 4(Supplement_2), 1302.
- Goel, M. D. (2015). Blast: Characteristics, Loading and Computation-An Overview. In V. Matsagar (eds),
- 990 Advances in Structural Engineering (pp.417-434), New Delhi: Springer.
- 991 Gonzalez, M. V. (2008). Intangible heritage tourism and identity. *Tourism Management*, 29(4), 807-810.
- 992 Grewal, L., Wu, E. C., & Cutright, K. M. (2021). Loved As-Is: How God Salience Lowers Interest in Self-
- 993 Improvement Products. *Journal of Consumer Research*, 49(1), 154-174.
- Gvili, Y., Tal, A., Amar, M., Hallak, Y., Wansink, B., Giblin, M., & Bommelaer, C. (2015). Fresh from the
- tree: Implied motion improves food evaluation. *Food Quality and Preference*, 46, 160-165.
- 996 Gvili, Y., Tal, A., Amar, M., & Wansink, B. (2017). Moving up in taste: Enhanced projected taste and
- 997 freshness of moving food products. *Psychology & Marketing*, 34(7), 671-683.
- Jacob, C., Boulbry, G., & Guéguen, N. (2017). Does the information regarding the ingredients composing
- a dish influence consumers' decisions? An evaluation in a restaurant. Journal of Hospitality Marketing &
- 1000 *Management*, 26(2), 207-214.
- Jun, J., Kang, J., & Arendt, S. W. (2014). The effects of health value on healthful food selection intention
- 1002 at restaurants: Considering the role of attitudes toward taste and healthfulness of healthful
- 1003 foods. International *Journal of Hospitality Management*, 42, 85-91.
- Kees, J., Berry, C., Burton, S., & Sheehan, K. (2017). Reply to "Amazon's Mechanical Turk: A Comment".
- 1005 *Journal of Advertising*, 46(1), 159-162.
- Keller, J. O., Gresho, M., Harris, A., & Tchouveley, A. V. (2014). What is an explosion? *International*
- 1007 *Journal of Hydrogen Energy*, 39(35), 20426-20433.
- Kennedy, R., Clifford, S., Burleigh, T., Waggoner, P. D., Jewell, R., & Winter, N. J. (2020). The shape of
- and solutions to the MTurk quality crisis. *Political Science Research and Methods*, 8(4), 614-629.
- Kim, S., Park, E., & Xu, M. (2020). Beyond the authentic taste: The tourist experience at a food museum
- restaurant. *Tourism Management Perspectives*, *36*, 100749.
- Kimes, S. E., & Wirtz, J. (2002). Perceived fairness of demand-based pricing for restaurants. *Cornell Hotel*
- and Restaurant Administration Quarterly, 43(1), 31-37.
- 1014 Kourtzi, Z., & Kanwisher, N. (2000). Activation in human MT/MST by static images with implied
- motion. *Journal of Cognitive Neuroscience*, 12(1), 48-55.
- Kövecses, Z. (2015). Where metaphors come from: Reconsidering context in metaphor. Oxford University
- 1017 Press, USA.
- 1018 Krishna, A. (2011). Sensory marketing: Research on the sensuality of products. Routledge.
- Krishna, A., Lee, S. W., Li, X., & Schwarz, N. (2017). Embodied cognition, sensory marketing, and the

- conceptualization of consumers' judgment and decision processes: introduction to the issue. *Journal of the*
- 1021 Association for Consumer Research, 2(4), 377-381.
- Lacey, S., Stilla, R., & Sathian, K. (2012). Metaphorically feeling: comprehending textural metaphors
- activates somatosensory cortex. *Brain and Language*, 120(3), 416-421.
- Lakoff, G., & Johnson, M. (1999). *Philosophy in the flesh: The embodied mind and its challenge to western*
- thought. New York: Basic books.
- Lakoff, G., & Johnson, M. (2008). *Metaphors we live by*. University of Chicago press.
- Lakoff, G. (2014). Mapping the brain's metaphor circuitry: metaphorical thought in everyday reason.
- 1028 Frontiers in Human Neuroscience, 8, 1-14.
- Lee, C., Hallak, R., & Sardeshmukh, S. R. (2016). Innovation, entrepreneurship, and restaurant
- performance: A higher-order structural model. *Tourism Management*, *53*, 215-228.
- Li, S., & Liu, P. (2022). Will "moving" food tastes better? Effect of dynamic food image in print advertising
- on food taste perception. *Journal of Sensory Studies*, 37(1), e12719.
- Li, H., Qi, R., Liu, H., Meng, F., & Zhang, Z. (2021). Can time soften your opinion? The influence of
- 1034 consumer experience valence and review device type on restaurant evaluation. *International Journal of*
- 1035 Hospitality Management, 92, 102729.
- Li, H., Wang, C. R., Meng, F., & Zhang, Z. (2019). Making restaurant reviews useful and/or enjoyable?
- The impacts of temporal, explanatory, and sensory cues. *International Journal of Hospitality Management*,
- 1038 *83*, 257-265.
- Litvin, S. W., Blose, J. E., & Laird, S. T. (2005). Tourists' use of restaurant webpages: Is the internet a
- critical marketing tool? *Journal of Vacation Marketing*, 11(2), 155-161.
- Liu, P., & Tse, E. C. Y. (2018). Exploring factors on customers' restaurant choice: an analysis of restaurant
- attributes. *British Food Journal*, 120(10), 2289-2303.
- Liberman, M. A. (2010). *Introduction to physics and chemistry of combustion: explosion, flame, detonation.*
- 1044 Berlin: Springer.
- Lynch Jr, J. G. (1982). On the external validity of experiments in consumer research. *Journal of Consumer*
- 1046 Research, 9(3), 225-239.
- Lynch Jr, J. G., Bradlow, E. T., Huber, J. C., & Lehmann, D. R. (2015). Reflections on the replication
- 1048 corner: In praise of conceptual replications. International Journal of Research in Marketing, 32(4), 333-
- 1049 342.
- Machery, E. (2020). What is a replication? *Philosophy of Science*, 87(4), 545-567.
- Magnini, V. P., & Kim, S. (2016). The influences of restaurant menu font style, background color, and
- physical weight on consumers' perceptions. *International Journal of Hospitality Management*, 53, 42-48.
- Maxwell, S. E., Lau, M. Y., & Howard, G. S. (2015). Is psychology suffering from a replication crisis?
- What does "failure to replicate" really mean? *American Psychologist*, 70(6), 487-498.

- 1055 Mead, J. A., Richerson, R., & Li, W. (2020). Dynamic right-slanted fonts increase the effectiveness of
- promotional retail advertising. *Journal of Retailing*, 96(2), 282-296.
- Mehraliyev, F., Kirilenko, A. P., & Choi, Y. (2020). From measurement scale to sentiment scale: Examining
- the effect of sensory experiences on online review rating behavior. *Tourism Management*, 79, 104096.
- Michel, C., Velasco, C., Gatti, E., & Spence, C. (2014). A taste of Kandinsky: assessing the influence of
- the artistic visual presentation of food on the dining experience. Flavour, 3(1), 1-11.
- Michel, C., Woods, A. T., Neuhäuser, M., Landgraf, A., & Spence, C. (2015). Rotating plates: Online study
- demonstrates the importance of orientation in the plating of food. Food Quality and Preference, 44, 194-
- 1063 202.
- Minton, E., Gurel-Atay, E., Kahle, L., & Ring, K. (2013). Comparing data collection alternatives: Amazon
- Mturk, college students, and secondary data analysis. In AMA Winter Educators' Conference Proceedings
- 1066 (Vol. 24, pp. 36-37).
- Moseley, R. L., & Pulvermüller, F. (2014). Nouns, verbs, objects, actions, and abstractions: Local fMRI
- activity indexes semantics, not lexical categories. *Brain and Language*, 132, 28-42.
- Moskowitz, H. W., Kumaraiah, V., Sharma, K. N., Jacobs, H. L., & Sharma, S. D. (1975). Cross-cultural
- differences in simple taste preferences. *Science*, 190(4220), 1217-1218.
- Mouritsen, O. G., & Styrbæk, K. (2018). Cephalopod gastronomy—a promise for the future. Frontiers in
- 1072 *Communication*, *3*, 38.
- Nakayama, M., & Wan, Y. (2018). Is culture of origin associated with more expressions? An analysis of
- Yelp reviews on Japanese restaurants. *Tourism Management*, 66, 329-338.
- Nguyen, H., & Wismer, W. V. (2019). A comparison of sensory attribute profiles and liking between regular
- and sodium-reduced food products. Food Research International, 123, 631-641.
- 1077 Oberzaucher, E., & Grammer, K. (2008). Everything is movement: on the nature of embodied
- 1078 communication. In I. Wachsmuth, M. Lenzen, & G. Knoblich (Eds.), *Embodied Communication in Humans*
- and Machines (pp. 151-177). New York: Oxford University Press.
- O'keefe, D. J. (2015). *Persuasion: Theory and research*. Sage Publications.
- Oliveira, B., & Casais, B. (2019). The importance of user-generated photos in restaurant selection. *Journal*
- of Hospitality and Tourism Technology, 10(1), 2-14.
- O'Shaugnessy, J., & O'Shaughnessy, N. (2003). Persuasion in Advertising. Routledge.
- Papies, E. K. (2013). Tempting food words activate eating simulations. *Frontiers in psychology*, 4, 838.
- Park, J., Kim, J., Lee, D. C., Kim, S. S., Voyer, B. G., Kim, C., Sung, B., Gonzalez-Jimenez, H., Fastoso,
- 1086 F., Choi Y. K., & Yoon, S. (2022). The impact of COVID 19 on consumer evaluation of authentic
- advertising messages. *Psychology & Marketing*, 39(1), 76-89.
- Park, S., & Stangl, B. (2020). Augmented reality experiences and sensation seeking. *Tourism Management*,
- 1089 77, 104023.

- Parsa, H. G., Dutta, K., & Njite, D. (2017). Consumer behaviour in restaurants: Assessing the importance
- of restaurant attributes in consumer patronage and willingness to pay. In V. Jauhari (Ed.), Hospitality
- 1092 Marketing and Consumer Behavior (pp. 211-239). Apple Academic Press.
- Pelet, J. É., Lick, E., & Taieb, B. (2021). The internet of things in upscale hotels: its impact on guests'
- sensory experiences and behavior. *International Journal of Contemporary Hospitality Management*, 33(11),
- 1095 4035-4056.
- Petit, O., Velasco, C., & Spence, C. (2019). Digital sensory marketing: Integrating new technologies into
- multisensory online experience. *Journal of Interactive Marketing*, 45(1), 42-61.
- Pike, S., & Page, S. J. (2014). Destination Marketing Organizations and destination marketing: A narrative
- analysis of the literature. *Tourism Management*, 41, 202-227.
- Piqueras-Fiszman, B., Alcaide, J., Roura, E., & Spence, C. (2012). Is it the plate or is it the food? Assessing
- the influence of the color (black or white) and shape of the plate on the perception of the food placed on it.
- 1102 *Food Quality and Preference*, 24(1), 205-208.
- Piqueras-Fiszman, B., & Spence, C. (2014). The perfect meal: the multisensory science of food and dining.
- John Wiley & Sons.
- Piqueras-Fiszman, B., & Spence, C. (2015). Sensory expectations based on product-extrinsic food cues:
- An interdisciplinary review of the empirical evidence and theoretical accounts. Food Quality and
- 1107 Preference, 40, 165-179.
- Pleyers, G. (2021). Shape congruence in product design: Impacts on automatically activated attitudes.
- 1109 *Journal of Retailing and Consumer Services*, 61, 101935.
- Raab, C., Mayer, K., Kim, Y. S., & Shoemaker, S. (2009). Price-sensitivity measurement: A tool for
- restaurant menu pricing. *Journal of Hospitality & Tourism Research*, 33(1), 93-105.
- Romero, M., & Biswas, D. (2016). Healthy-left, unhealthy-right: Can displaying healthy items to the left
- 1113 (versus right) of unhealthy items nudge healthier choices? *Journal of Consumer Research*, 43(1), 103-112.
- Schwieterman, M. L., Colquhoun, T. A., Jaworski, E. A., Bartoshuk, L. M., Gilbert, J. L., Tieman, D. M., ...
- 2014). Strawberry flavor: diverse chemical compositions, a seasonal influence, and effects
- on sensory perception. *PloS one*, *9*(2), e88446.
- 1117 Shapiro, L. (2019). Embodied cognition. Routledge.
- 1118 Shirai, N., & Imura, T. (2014). Implied motion perception from a still image in infancy. *Experimental Brain*
- 1119 Research, 232(10), 3079-3087.
- Smith, J. B., & Colgate, M. (2007). Customer value creation: a practical framework. *Journal of Marketing*
- 1121 *Theory and Practice*, 15(1), 7-23.
- Spence, C. (2017). Gastrophysics: The new science of eating. Penguin UK.
- Spence, C. (2018). Why are animate dishes so disturbing? *International Journal of Gastronomy and Food*
- 1124 Science, 13, 73-77.
- Sukhu, A., Bilgihan, A., & Seo, S. (2017). Willingness to pay in negative restaurant service encounters.

- 1126 International Journal of Hospitality Management, 65, 11-19.
- Song, H. J., Lee, S., & Kang, K. H. (2021). The influence of board interlocks on firm performance: In the
- 1128 context of geographic diversification in the restaurant industry. *Tourism Management*, 83, 104238.
- Sunaga, T., Park, J., & Spence, C. (2016). Effects of lightness-location congruency on consumers' purchase
- decision-making. Psychology & Marketing, 33(11), 934-950.
- Szocs, C., & Lefebvre, S. (2017). Spread or stacked? Vertical versus horizontal food presentation, portion
- size perceptions, and consumption. *Journal of Business Research*, 75, 249-257.
- Suhartanto, D., Brien, A., Primiana, I., Wibisono, N., & Triyuni, N. N. (2020). Tourist loyalty in creative
- tourism: the role of experience quality, value, satisfaction, and motivation. Current Issues in Tourism, 23(7),
- 1135 867-879.
- 1136 Toet, A., Van Schaik, M. G., Kaneko, D., & Van Erp, J. B. (2019). Do food cinemagraphs evoke stronger
- appetitive responses than stills? *International Journal of Food Design*, 4(1), 63-83.
- 1138 Torelli, C. J., & Ahluwalia, R. (2012). Extending culturally symbolic brands: A blessing or a curse? *Journal*
- 1139 *of Consumer Research*, *38*(5), 933-947.
- 1140 Trubek, A. B. (2008). *The taste of place*. University of California Press.
- 1141 Vu, H. Q., Li, G., Law, R., & Zhang, Y. (2019). Exploring tourist dining preferences based on restaurant
- reviews. Journal of Travel Research, 58(1), 149-167.
- Wahab, S., & Cooper, C. (2001). *Tourism in the Age of Globalisation*. Routledge.
- Van Rompay, T. J. L., Fransen, M. L., & Borgelink, B. G. D. (2014). Light as a feather: Effects of packaging
- imagery on sensory product impressions and brand evaluation. *Marketing Letters*, 25,397–407.
- Wang, Y., & Li, X. R. (2022). Developing and validating a scale of host territoriality in peer-to-peer
- accommodation. *Tourism Management*, 88, 104425.
- 1148 Wang, X., Tang, L. R., & Kim, E. (2019). More than words: Do emotional content and linguistic style
- matching matter on restaurant review helpfulness? *International Journal of Hospitality Management*, 77,
- 1150 438-447.
- Wansink, B., Painter, J., & Ittersum, K. V. (2001). Descriptive menu labels' effect on sales. Cornell Hotel
- and Restaurant Administration Quarterly, 42(6), 68-72.
- Wansink, B., Van Ittersum, K., & Painter, J. E. (2005). How descriptive food names bias sensory
- perceptions in restaurants. Food Quality and Preference, 16(5), 393-400.
- Wei, W., Qi, R., & Zhang, L. (2019). Effects of virtual reality on theme park visitors' experience and
- behaviors: A presence perspective. *Tourism Management*, 71, 282-293.
- Williams, T. R. (1993). What's so different about visuals? *Technical Communication*, 669-676.
- 1158 Wyer Jr, R. S., Jiang, Y., & Hung, I. W. (2008). Visual and verbal information processing in a consumer
- 1159 context: Further considerations. *Journal of Consumer Psychology*, 18(4), 276-280.

- Yeomans, M. R., Tepper, B. J., Rietzschel, J., & Prescott, J. (2007). Human hedonic responses to sweetness:
- role of taste genetics and anatomy. *Physiology & Behavior*, 91(2-3), 264-273.
- Youssef, J., Juravle, G., Youssef, L., Woods, A., & Spence, C. (2015). Aesthetic plating: a preference for
- oblique lines ascending to the right. Flavour, 4(1), 1-10.
- Yu, J., Droulers, O., & Lacoste-Badie, S. (2022). Why display motion on packaging? The effect of implied
- motion on consumer behavior. *Journal of Retailing and Consumer Services*, 64, 102840.
- Zellner, D. A., Siemers, E., Teran, V., Conroy, R., Lankford, M., Agrafiotis, A., ... & Locher, P. (2011).
- Neatness counts. How plating affects liking for the taste of food. *Appetite*, *57*(3), 642-648.
- Zenker, S., Braun, E., & Gyimóthy, S. (2021). Too afraid to Travel? Development of a pandemic (COVID-
- 19) anxiety travel scale (PATS). *Tourism Management*, 84, 104286.
- 21170 Zhao, H., An, J., Spence, C., & Wan, X. (2018). Influence of the color and size of the plate on the subjective
- ratings of, taste expectations concerning, and willingness-to-pay for, Asian noodles. *Journal of Sensory*
- 1172 *Studies*, *33*(5), e12443.
- 2173 Zhang, Z., Ye, Q., Zhang, Z., & Li, Y. (2011). Sentiment classification of Internet restaurant reviews written
- in Cantonese. Expert Systems with Applications, 38(6), 7674-7682.
- Zhao, X., Lynch Jr, J. G., & Chen, Q. (2010). Reconsidering Baron and Kenny: Myths and truths about
- mediation analysis. *Journal of Consumer Research*, 37(2), 197-206.
- 21177 Zurawicki, L. (2010). *Neuromarketing: Exploring the brain of the consumer*. Springer Science & Business
- 1178 Media.
- 1179 Web references
- 1180 Black Pearl restaurant guide. Scoring system. Retrieved on 20 July, 2022 from
- http://awp.meituan.com/meis/meishi-talos-h5/blackpearl-board/rule.html?year=2023_1&type=rank
- Boutary gallery. Retrieved on Jan 15, 2022 from https://www.boutary-restaurant.com/gallery/
- iansheppard68. (2019, July). Retrieved on Feb 21, 2022 from
- https://www.tripadvisor.com/Restaurant_Review-g187147-d719852-Reviews-
- 1185 Pur_Jean_Francois_Rouquette-
- Paris_Ile_de_France.html#photos;aggregationId=101&albumid=101&filter=7&ff=412465102
- Institute of Culinary Education. (2016, April 27). Essential Elements of Plating. Retrieved on March 26,
- 1188 2022 from https://www.youtube.com/watch?v=O1ARyw1G7Ng
- 1189 Michelin guide. The inspection process. Retrieved on Jan 20, 2022 from
- 1190 https://guide.michelin.com/sg/en/the-inspection-process-sg
- Rach Ang, (2013, Aug). Retrieved on 20 July, 2022 from https://www.burpple.com/f/ilA0U6zt
- 1192 Qualtrics 1. Meta info question. Retrieved on Feb 24, 2022 from https://www.qualtrics.com/support/survey-
- platform/survey-module/editing-questions/question-types-guide/advanced/meta-info-
- 1194 question/#Introduction

- 1195 Qualtrics2. Response quality. Retrieved on Feb 24, 2022 from https://www.qualtrics.com/support/survey-
- 1196 platform/survey-module/survey-checker/response-quality/#Bots
- Source Infinie. (2021, July). Saumon frais coupé au couteau, coulis de mangue, passion et citron vert,
- croquants de courgettes et de radis noir, oignons rouges en pickles. Retrieved on Feb 24, 2022 from
- https://www.tripadvisor.com/Restaurant_Review-g187147-d14215380-Reviews-Source_Infinie-
- Paris_Ile_de_France.html#photos;aggregationId=&albumid=101&filter=7&ff=461594094
- 1201 Vivagastronomia. (2018, November, 18). Retrieved on March 27, 2022 from
- 1202 https://www.tripadvisor.fr/ShowUserReviews-g187103-d12714143-r634170861-IMA-
- 1203 Rennes_Ille_et_Vilaine_Brittany.html